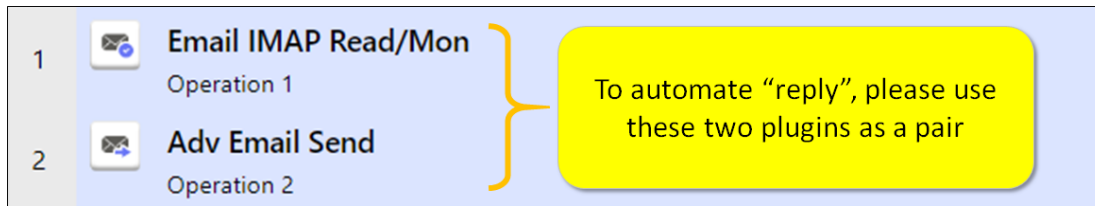


How to automate a Reply with emails using MESSAGE ID

You can automate “Reply” with your emails using the following two plugins.

- Email IMAP Read/Mon
- Adv Email Send



Text from Image

⚠ Note: They do not need to be used back-to-back like shown above. As long as the attribute data of the original email has been held in the CSV created by Email IMAP Read/Mon, it will work.

Here are the steps.

1. Obtain attributes from the original email using Email IMAP Read/Mon including “message id”.

Properties

Mail Operation: read

Mail Server: outlook.office365.com

Mail User: superstar@greatcompany.com

Mail Password: ●●●●●●●●

Save Folder

Attachment Ma... *

▼ Advanced

Search Type: UNREAD

Search Sender

Search To

Search Subject: Request for proposal

Search Body

Search Since: 2020-07-25

Search Before: e.g. 2019-01-31

Delete after Read

Limit of Res: 50

Store Body?

Mon Timeout Sec: 0

Mon Period Sec: 10

Mail Port: 0

No Use SSL

Mailbox: inbox

Order by Old

Return value

Result type: CSV

Variable group name: maildata

First row contains column header

Select [READ]

Set all these parameters as needed.

Make sure to select [CSV], give the csv a name, and check the "first row..." option.

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Above will give the automation scenario a csv data table which holds the attributes the of the original email. The variable group name in this example is "maildata".

This is the nave given to the CSV but it is also the bot variables group name. The headers of the CSV will look like below,

time	from	From name	to	to name	subject	Body_file	attachments	msgid
------	------	-----------	----	---------	---------	-----------	-------------	-------

Again, the headers also work as the variable name of the bot-variables. Therefore, retrieval of the data will require a notation like {{maildata.time(1)}} ---- Please also refer to Email IMAP Read/Mon help contents.

2. Use the attributes to send back email when using Adv Email Send.

You must use 3 pieces of csv data that were obtained by the previous Email IMAP Read/Mon.

EXAMPLE

1) {{maildata.subject(1)}}

- 2) {{maildata.from(1)}}
- 3) {{maildata.msgid(1)}}

Properties

Mail Server: smtp.office365.com

Mail User: superstar@greatcompany.com

Mail Password: ●●●●●●●●

Subject: {{maildata.subject(1)}}

Mail To: {{maildata.from(1)}} +

Mail Body text: anything you want say... | +

Mail Body file: | ...

Mail Body type: text

Attachments: | ... +

▼ **Advanced**

Use TLS

No Use SSL

Mail Port: 0

Mail CC: | +

Mail BCC: | +

Rep Msg Id: {{maildata.msgid(1)}} | +

Return value

Result type: String

Variable name: {{my.a}} ?

Make sure the subject is IDENTICAL to the original email by just using the data obtained by Email IMAP Read/Mon plugin.

Make sure the return email address data is IDENTICAL to the sender of the original email.

Make sure to enter the MESSAGE ID from the original email.

Text from Image

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